

Application for Credit Facilities & Online Login

Company Type: PLC / Limited / Partnership / Sole Trader / Charity / Other _____

Company Name: _____

A/C Address: _____

Post Code: _____

Telephone No: _____ Fax: _____

Registration No: _____ VAT No: _____

Number yrs trading: _____ Credit Req: _____

Directors Names: _____

Account Contact: _____

Account Telephone: _____ Email: _____

Purchasing Contact: _____

Purchasing Tel: _____ Email: _____

Engineering Contact: _____

Engr Tel: _____ Email: _____

Non-Limited Companies

Please state name, address and telephone number of Proprietor and all Partners:

PLEASE NOTE WE SUPPLY INVOICES & STATEMENTS VIA EMAIL – PLEASE TICK TO ACCEPT

Declaration

I/We certify that we agree to accept the Terms of Trading as set by Lamonde Automation Limited and confirm that payment of all invoices will be made in accordance with section 3 of the condition of sale.

Signed

Date

Name in Capitals

Position

ORDERING OPTIONS

On-line ordering

Ordering online is the fastest, most efficient way to place an order. Just browse our store www.lamonde.com and add items into the shopping cart. On-line ordering is available 24hrs a day, seven days a week. If you order over a weekend or on a national or company holiday, your order will not be processed until the next business day. Payments can be made by credit card or by requesting a proforma invoice, in which case goods will be shipped on clearance of payment. Alternatively UK companies can complete our application for credit facilities form. New and existing customers can place orders via the web site for direct shipment. For ease of use and convenience a login can be created for account customers or repeat cash customers, please email sales@lamonde.com with your details and we will set up a login.

Telephone

Call us on 01737 824600 (international 0044 1737 824600) Monday to Thursday 9am to 5pm, Friday 9am to 4pm

Fax

Our fax machine is available 24hrs a day, seven days a week. If you order over a weekend or on a national or company holiday, your order will not be processed until the next business day. If you use your standard company order form, be aware that our terms and conditions will still apply. Our goal is to enter all orders the same day they are received.

Our fax number: 01737 821431 (international 0044 1737 821431)

Mail

Your company order form can be posted to us at: Lamonde Automation Ltd, Project House, Morris Road, South Nutfield, Surrey, RH1 5SA, UK. If you use your standard company order form, be aware that our terms and conditions will still apply.

Our goal is to enter all orders the same day they are received.

Email

Please email us at: sales@lamonde.com

TERMS & CONDITIONS OF SALE

1. Interpretation

(a) In these conditions "the Company" means Lamonde Automation Limited or agent authorised by them and "the purchaser" means the person, firm or company purchasing from or doing business with the Company.

(b) "The Goods" means all products supplied by the Company to the Purchaser whether by means of sale, hire, rental, or otherwise and whether the property of the Company or distributed by the Company as agents for another.

2. General

(a) The conditions of sale should be read in conjunction with any Special Conditions included in the Company's quotations

(b) The Company reserves the right to accept or refuse any order on the basis of its quotation and in the event of the refusal of any order no damages or expenses of any kind shall be payable by the Company.

(c) The Company shall in no event be liable for any inaccuracy or misdescription of the Goods or for loss or damage, either direct or consequential, following there from or from any other cause whatever including any defect whatsoever in the Goods not withstanding any written or oral representations warranty or conditions which the Company or their representative or agent may have made or given prior agreement to for sale from which are also excluded all implied warranties and conditions. The Company shall in no event be liable for fundamental breach of agreement of sale.

(d) In purchasing Goods from the Company on these terms and conditions, the Purchaser is deemed to acknowledge that they do not rely upon the skill or judgement of the Company or of its employees or agents as to matters connected with the Goods.

The Purchaser shall be responsible for any guard or protection necessary to comply with statutory requirements in connection with the operation of the machinery.

Any complaints about the goods supplied will be entertained by the Company if made within three days of delivery.

Credit will be given for the goods if the Company has issued a returns number (WIP#) for the Goods and an invoice number is quoted.

3. Payment The Goods shall remain the property of the Company until paid for in full and any cheques are cleared, but shall be at risk of the Purchaser as from the date of delivery.

Account trading Terms are nett monthly unless otherwise agreed in writing.

The Company expressly reserves ownership and title to the Goods supplied until actual payment to the Company of the purchase price in full. Actual payment is defined as the date of clearance through the Company's Bankers of a remittance or remittances in payment of the price. Until final payment has been made in full as defined in this sub-clause, the Purchaser, any Sub-purchaser and any third party claiming in succession to the Purchaser shall hold the Goods in trust for the Company. The Purchaser agrees and declares that it shall give notice of such trust to any sub-Purchaser and third party claiming in succession to the Purchaser. In the event of the goods being or becoming incorporated with other Goods not in ownership of the Company, the Purchaser agrees and declares that the finished product or products in such cases shall also remain in the Ownership of the Company and be affected by the like trust.

In the event of non-payment for the Goods the Company reserves the right to enter any premises and retrieve the Goods whether they be with the purchaser or sold on to another company in any form.

4. Delivery The Company shall not be responsible for the delay in delivery owing to matters outside the Company's control.

5. Indemnity The Company shall not be responsible for any consequential loss incurred by the Purchaser as a result of the description or any failure in the Goods or for any damages or personal injuries or other losses, however caused directly or indirectly by the Goods.

6. Prices The Goods will be invoiced at prices ruling at date of dispatch unless agreed by special quotation to the contrary by the Company.

ORDERING GENERAL INFO

Taxes

Lamonde Automation Ltd is located within the United Kingdom and is obliged to charge sales VAT for deliveries within the UK. For exception from VAT within the EU free zone a valid EU VAT number must be provided. IMPORT TAXES WILL BE PAYABLE IN NON-EU COUNTRIES – PLEASE BE AWARE OF YOUR LOCAL CHARGES.

Security and Privacy Policy

When a credit card payment is made via our website the credit card numbers are encrypted using 128 bit encryption and a secure service provider processes the payment. Credit Card numbers are not held in clear text on our website and are not held at Lamonde Automation Ltd. Lamonde Automation do not disclose buyers' information to third parties other than when order details are processed as part of the order fulfilment process. In this case, the third party will not disclose any of the details to any other third party. Cookies are used on our shopping site to keep track of the contents of your shopping cart, to store delivery addresses if the address book is used and to store your details if you select the 'Remember Me' Option. They are also used after you have logged on as part of that process. You can turn off cookies within your browser by going to 'Tools | Internet Options | Privacy' and selecting to block cookies. If you turn off cookies, you will be unable to place orders or benefit from the other features that use cookies. Data collected by our site is used to:

- Take and fulfil customer orders.
- Administer and enhance the site and service.
- We only disclose information to third parties for goods delivery purposes.

ORDER PROCESSING & CHANGES TO YOUR ORDER

We endeavour to process all orders as soon as they are received. Orders received at weekends and on national or company holidays will be entered the next business day. Please note that credit verification or shipping issues could result in a delay in processing. If you need to make a change to your order please call Sales immediately. Sales will assist if possible, but please understand they are not always able to help in all cases.

Backorders

While we constantly strive to keep a wide inventory of products, you may order an item that is temporarily out of stock. If this occurs your item will be placed on backorder and shipped when it is available. Email will be sent to you with the option to cancel your order if you would rather not wait.

Purchase Orders

We do not require a confirming purchase order from your company, but if your company policy requires it, please make sure it is clearly marked 'Confirmation'. Please remember, only our terms and conditions will apply.

SHIPPING OPTIONS

Our preferred carrier is UPS. All freight charges, if applicable, are prepaid and added to your invoice.

CURRENT SHIPPING AND HANDLING CHARGES

Rates may change without notice

UK Next Day Delivery UPS

Standard Single package	£9.80 (20kg) + £0.36/kg
Standard Multi-package	£12 (25kg) + £0.36/kg.

UK Next Day before 12.00 am UPS Express

To specific destinations	£14.20 (5kg max.)
	£22.70 (5-20kg) + £0.71/kg.

UK Saturday (To UK delivery address with someone in attendance). UPS Express £29 (20kg max)

UK 1st Class Recorded Delivery £2.60 (250g max.)
£4 (1kg max.)

Northern Ireland 1-2 day Delivery UPS Express

	£14.20 (5kg max.)
	£22.70 (5-20kg) + £0.71/kg.

Same Day Courier

Via van or motorbike Diamond Couriers Individual quotation

Eire, Netherlands, Belgium, Holland (1-2 days) UPS Zone 2

Express Saver £25.60 first 2kg + £1.70/kg

France & Germany 1-2 days UPS Zone 3

Express Saver £26.90 first 2kg + £2.40/kg

Rest of Europe (2-4 days) UPS Zone 4

Express Saver £30.40 first 2kg + £4.70/kg

Zone 5 (1-2 days) UPS Express

£60.40 first 2kg + £6.60/kg

Zone 6 (1-2 days) UPS Express

£46 first 2kg + £4.10/kg

Zone 7 (1-2 days) UPS Express

£53.50 first 2kg + £5.70/kg

Zone 8 (1-2 days) UPS Express

£66.10 first 2kg + £8/kg

Zone 9 (1-2 days) UPS Express

£75.20 first 2kg + £10.60/ kg

Zone 10 (1-2 days) UPS Express

£83.20 first 2kg + £11.40/kg

Special UPS Zones 41, 42, 51 (1-2 days)

Express Saver £58.50 first 2kg + £6.50/kg

Special Handling fee for using customers specified carrier £2.50

If your order is received before 2pm and your items are in stock, and there are no credit or shipment issues, we will ship your order the same day. Delivery times above are estimated and not guaranteed - PLEASE CHECK WITH YOUR LOCAL UPS DEPOT

Tracking Shipments

Tracking numbers are generated and available as soon as we ship your order. The order cannot be tracked until the courier has initially scanned the package. To track your UPS package please contact Sales for your tracking number and visit www.ups.com website.

Concerns with your shipment

If you experience a problem with your shipment, i.e. it is overdue or incomplete, please consider the following before you call our Sales Team:

- Allow ample time for delivery
- Check with your receiving department
- Check the package for small items

WARRANTY & RETURNS

30-day no quibble Guarantee

We guarantee your satisfaction. All of our products come with a 30-day no quibble guarantee if returned in a resalable condition. Unless specifically marked, a sample of each product can be ordered on 30-day approval, for evaluation prior to sale. An invoice will be issued at the end of the 30-day period.

Warranty

All products carry a 1-year warranty against defects in material and workmanship. If a product fails to perform properly within the specified period from the date of purchase, we will replace it or repair at our discretion. Warranties do not apply to those products that have been abused or used outside of the recommended product specifications. Where possible, we will endeavour to replace the product immediately. Products returned under warranty may be replaced with remanufactured goods. You must first obtain a returns number (WIP#) by calling, or email, our returns dept. This ensures that the correct action is taken on receipt of your goods. A return number does not guarantee a refund or replacement. Lamonde Automation Ltd will accept no responsibility or issue credit for packages damaged in transit for any reason. **Freight charges are your responsibility and we highly recommend that you insure the item.**

In no event will we be liable, whether in contract, tort or under any other legal theory, for lost profits or revenues, loss of use or similar economic loss, for any indirect, special, incidental, consequential, punitive or similar damages arising out of or in

connection with any products (including non-conforming products), or for any third-party claims against you relating to the products, even if we have been advised of the possibility of such claim. In no event will our monetary liability (whether in contract, tort or under any other legal theory) in respect of any product exceed the purchase price that you paid to us for it.

This warranty will be void if product date codes or serial numbers are removed or defaced. Of course, warranties also do not apply to products that have been subject to abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorized modifications, unauthorized repair, misuse, neglect, accident, alteration, improper installation or other acts which are not our fault, including damage caused in shipping. Our warranty also does not apply to any product that has been damaged by external causes such as fire, flood, sand, dirt, lightning, exposure to weather, acts of God, battery leakage, theft, blown fuses, improper use of any electrical source or connection to product not recommended in writing for interconnection by us.

To minimize the risk of potential safety problems, you should follow all applicable local and national codes that regulate the installation and operation of your equipment. These codes vary from area to area and usually change with time. It is your responsibility to determine which codes should be followed, and to verify that the equipment, installation and its operation is in compliance with the latest revision of these codes.

At a minimum, you should follow all applicable sections of the National Fire Code, National Electrical Code, and the codes of the National Electrical Manufacturers Association (NEMA) for use in the US, and applicable EU directives in Europe e.g. EMC, Machinery, Low Voltage & Product Specific directives. There may be local regulatory or government offices that can also help determine which codes and standards are necessary for safe installation and operation.

Equipment damage or serious injury to personnel can result from the failure to follow all applicable codes and standards. We do not assume any responsibility for your product design, installation or operation.

Our products are not fault-tolerant and are not designed, manufactured or intended for use or resale as on-line control equipment in hazardous environments requiring fail-safe performance, such as in the operation of nuclear facilities, aircraft navigation or communication systems, air traffic control, direct life support machines, or weapons systems, in which the failure of the product could lead directly to death, personal injury or severe physical or environmental damage.

Our publications contain many specifications, wiring diagrams.

Always consult the appropriate product documentation prior to using the equipment. If you have any questions concerning the installation or operation of this equipment, or if you need additional information, please call for assistance.